

Quality Policy

EWAC Alloys Limited, a Pioneer & established market player in maintenance and repair welding technology, is committed to conserve Metallic Resources by providing cost economic solution. We shall in all our operations seek to exceed our customers' expectation by:

- Continually improving our quality performance to meet and exceed external and internal customer needs and applicable requirements utilizing the Colfax Business System (CBS).
- Implementing, maintaining and improving a Quality Management System to ensure the highest quality in all our activities worldwide, from product development and purchasing, through production, sales and logistics, to customer services.
- Setting challenging quality improvement objectives for all our operations and continually monitoring and analyzing our performance and customer satisfaction.
- Using a CBS and Root Cause Countermeasure approach to optimize processes, reduce variation and drive out waste, aiming for zero defects in everything we do. Speed and urgency must never take priority over accuracy and control.

EWAC will train, involve and engage all our employees and others working on behalf of EWAC to develop a true quality culture and become a continuously improving company.

Everyone at EWAC:

- is responsible for their own and their colleagues good quality performance;
- shall focus on preventive measures and improving the quality of EWAC products and services:
- shall embrace and promote the total quality culture and aim for zero defects in all that we do.

DEBOBROTO BANERJEE
DIRECTOR AND CHIEF EXECUTIVE

21 September 2020